

## Uhome-NCA 6.8kWh/LV Energy Storage Battery Warranty

This warranty specified below applies to Home-NCA 6.8kWh/LV battery supplied by AOBOET to consumer through authorized reseller.

### 1. Purpose

The purpose of this warranty is to define the matters related to warranty policy of products.

### 2. Warranty Condition

#### 2.1 Warranty Period

The Warranty as the accessory of Uhome-NCA 6.8kWh/LV is valid for 10 years (5years for free + 5years appropriate transport costs) from the first installation date (the "Period of Performance Guarantee").

#### 2.2 Limitation of Warranty scope

Under this Warranty, AOBOET is responded to product replacement, repair, refund and compensation. Repaired product is warranted for the remainder of the original Period of Performance Guarantee. In any event, the replaced battery shall not justify the renewal of the Period of Performance Guarantee.

#### 2.3 Exclusion of Warranty

Damage or injure to the Products resulting from any of following activities is NOT covered by this Warranty:

- Incorrect transportation, storage, installation or wiring by consumer or installer;
- Anyone else not authorized by AOBOET to modify, disassemble, repair or replace the product;
- Without compliance AOBOET's official user manual to install battery;
- Unusual physical or electrical stress caused by **Force majeure**, such as power failure surges, inrush current, lightning, flood, fire, accidental breakage, etc.;

### 3. Performance Warranty (Standard)

AOBOET guarantees that the **Nominal Energy** of Uhome-NCA 6.8kWh/LV battery still remains at least 60% either 10years after the date of the initial installation or minimum 21MWh since the battery is operated under a normal use followed by the specification and the user manual provided by AOBOET.

Capacity measurement condition (referenced IEC: 62619)

Ambient temperature:  $25 \pm 2^{\circ}\text{C}$

Total energy/Usable energy measured under specific conditions from AOBOET 0.2CC-CV at DC side.

### 4. Warranty Policy

If product damaged and not caused by distributor, seller and consumer, AOBOET would provide charged service and all the expense for free.

### 5. About Service Products/Parts

Service product or accessory could be used as new or refurbished condition and AOBOET guaranteed which performance is equal to or higher than replaced device.

If the product is no longer sold in the market, AOBOET would replace it with different kind of product with equal or higher functions and performances, or the residual annual depreciation value of the buyer paid price within the time limit for performance guarantee.



## **6. Claim Payment Policy**

Payment claims under this warranty must be made from authorized distributor whom the product was purchased. Besides, those following items must be included:

- The original purchase receipt or equal valid document;
- Description of the alleged defect(s) to your distributor or AOBOET after service hot line or send email to AOBOET;
- The product's serial number and the initial installation date.

### **Note:**

If you have purchased this product in Australia, you should be aware that this warranty is provided in addition to other rights and remedies held by a consumer at law. Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

### **Australian importer information:**

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### **Australian importer information:**

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